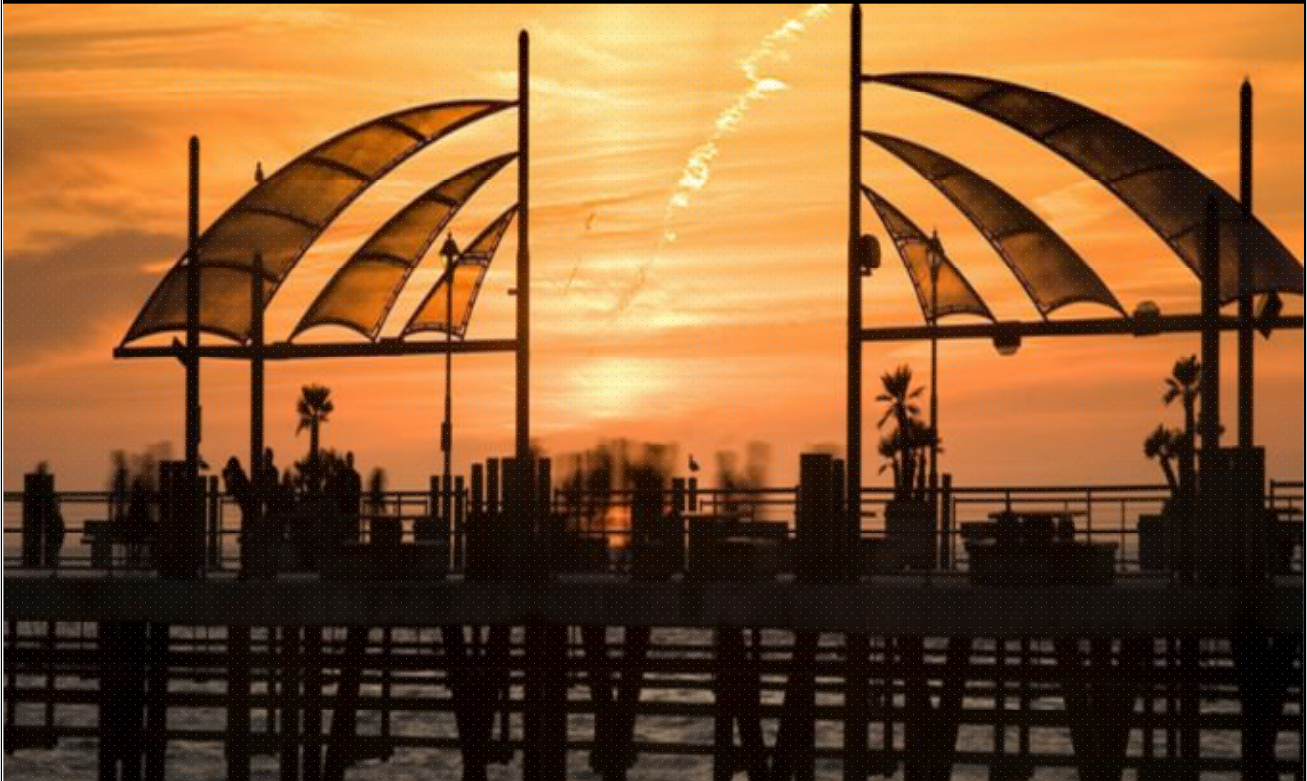


DEFAULT DIGEST

END OF SUMMER COOL DOWN!

September 13, 2016
Issue #8



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About Us

**S.B.S. is
celebrating
38 years of
Simply Better**

A Message from the Editor



We hope that you had a fantastic summer of fun and sun!

The S.B.S. team continues to work hard on our clients behalf providing **Simply Better Service** for all of your assessment collection needs. We also wish to keep you updated on the latest happenings in the industry, share

some tips with you, as well as have some fun with trivia and surveys! Please let us know what you would find most helpful by emailing me at jkennick@liencollections.com.

Warmest regards,

Jennifer Kennick

Executive Vice President
S.B.S. Lien Services

Upcoming Events

Don't miss Rory and Alisher at our upcoming events!



Pictured here:
S.B.S.'s

Service!



**38 years ago
this week:**

The top hit was:
The Rolling Stones -
Miss You

**World Series
Champions were:**
The New York
Yankees

**The top 5 Most
Popular TV shows
were:**

1. Laverne & Shirley (ABC)
2. Happy Days (ABC)
3. Mork & Mindy (ABC)
4. Three's Company (ABC)
5. Angie (ABC)

Our Services

S.B.S. provides collection services throughout the state of California for Property Management Companies and Homeowners Associations. Our company operates as a fully automated, technically advanced, in-house processing center. We design our service to meet our client's needs.

818-991-4600 x211
jkennick@liencollections.com



Here's a link to fun activities in
CALIFORNIA:
[FUN IN CALIFORNIA](#)

Tips and Industry Updates

HOA Board Function: Keep Owners Informed



One of the main complaints of owners in HOAs is lack of communication by the association. For example, owners who are not kept well informed will balk when it becomes necessary to raise additional funds. Even if the board has discussed the need for these funds at its previous ten board meetings, owners who did not attend those meetings may still be unaware. It is extremely important, therefore, for a board of directors to keep owners informed of issues involving the association. One thing to remember is that board members are also owners. They are, however, more informed owners because they are involved in dealing with the issues facing the association. All owners within the community, however, should be aware of the issues facing the association.

While owners are generally authorized to attend most board meetings, many owners are unaware of or do not exercise this right.

Rory Cambra and Alisher Sabirov

September 13 :
CAI LA Evening
Seminar in
Long beach
[CAI-LA](#)

September 15 :
CAI OC Mini
Trade Show
[CAIOC](#)

September 16 :
CAI Bay Area Expo in
San Ramon
[CAI Bay Area](#)



**Did you know that
S.B.S. is a PROUD
member of CAI
and CACM?**



Quote of the week:



**S.B.S.
collected over
\$4 million for
HOA's
in 2015!**

Please [click here](#) for more info. and to get started today!

There is
**NO DEPOSIT
REQUIRED TO START
THE COLLECTION
PROCESS.**



[Click here](#) to contact us to schedule a "Lunch & Learn" presentation for your management company!

Owners should be encouraged to attend the association's meetings. Newsletters and websites can be extremely important educational and informational vessels in associations.

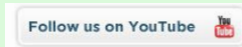
They can inform owners of upcoming meetings or issues facing the association; they can remind owners of key rules or regulations; they can make owners feel part of a community; and they can even generate a small amount of revenue for the association (if ads are sold to local businesses).

Newsletters and websites do not have to be a burden. A newsletter or website committee can be formed with owner volunteers to do most of the legwork. The board should always strive to review information presented in its newsletters or on its website to ensure accuracy and to avoid potential liability for libel or harassment. Often property management companies will offer newsletter or website services to associations. Associations who do not have volunteers should take advantage of these opportunities. As indicated above, the newsletter or website does not always have to be a cost to the community. Oftentimes, local businesses will pay to advertise within the association's newsletter or on its website. The funds generated through these advertisements can be used to offset the costs or even to generate revenue.

[Click here to read more...](#)

DIFFICULT ROADS
OFTEN LEAD TO
BEAUTIFUL
DESTINATIONS.

Let's get social!



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